Engineer Platform

Improved team communication and collaboration

Improved team communication and collaboration by implementing Slack, Mattermost, 1Password, and Jira, saving 8,000 hours of labor.

2015 – 2022

8,000

hours saved by the tools a team talks through

Situation. As the team got bigger, the communication and the tooling hadn't kept up, and it showed. Things got said in one place and missed by the people who needed them, work got duplicated because nobody could see what someone else had already done, and coordinating anything took longer than the work itself. That kind of friction is invisible day to day, but it adds up to a lot of lost time.

Task. The aim was to fix how the team communicated and worked together, and claw back the time being quietly bled to all that friction.

Action. The tools got brought in and standardised, and — this is the part that actually matters — the practices for using them were set so they didn't just become another place to check. Slack and Mattermost for communication, 1Password so shared secrets weren't being passed around in ways nobody could track, Jira so work was tracked in one place instead of living in people's heads and inboxes. The tools were the easy bit; getting everyone to actually use them the same way was the real work.

Result. Communication and collaboration got noticeably better, and the streamlined setup saved something on the order of 8,000 hours of labour — time that had been going into chasing information and redoing work, now going into actual delivery.

Bring this experience to your project

Use “Improved team communication and collaboration” as a starting point for a similar challenge in your organisation. The services behind this work are available for your project. Accounts, passwords and permissions arranged so people hold exactly the access their job needs, and leavers lose it that day.

Explore our services Get in touch →

Look behind the result

Read the situation, decisions and result in this example. We can discuss which parts transfer to your constraints and which need another approach. Improved team communication and collaboration — 8,000 hours saved by the tools a team talks through

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Want your team to work better together?

Talk through your project with the engineer responsible for delivery. We agree the scope, price basis and handover in writing before work begins.

Role context: GIS Software Development Team Lead. It draws on Automation & CI/CD, Security, Team Leadership, Project Management, Agile & Scrum and Documentation. And while you are here, we are rather good at Security & Access Management, Team Building & Mentoring and Project Management (Agile).

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One piece of **a longer record** — and it is all on this site.

Every entry is written the same way: the situation, the task, what we did and what changed.

See the whole record

Define the improvement you need

Bring the deployment path, the operational risks and the people on call. We can scope a change with checks, a recovery route and clear ownership.

See what it costs Get in touch →

Want your team to work better together?

Ask about the decisions behind “Improved team communication and collaboration”. You will speak with the people who can explain the work and assess your own project.

Explore our services

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Take this page with you

Contact card

Carefully Crafted With Love by D.

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