Engineer Platform

{ IT Support & Helpdesk }

Everyday computer help

The laptop, the printer, the login and the mailbox, sorted quickly and in plain language, without anyone feeling foolish.

Still working out what you need?

Tell us what is going wrong, or what you are trying to build. We will tell you what it would take, roughly what it would cost, and whether we are the right people for it.

From 1,400 DKK an hour, excluding VAT — and less per hour on a longer booking.

Get in touch See what it costs

Selected work demonstrating this service.

Turn the service into a result

Make “IT Support & Helpdesk” serve a business outcome. We can connect the technical work to the users, operations and decisions it needs to support. The laptop, the printer, the login and the mailbox, sorted quickly and in plain language, without anyone feeling foolish.

Get in touch

Examine the relevant work

Use the related work on this page to examine our approach. Ask about the tradeoffs and the conditions behind each result. Configured and deployed 1,000 Wi-Fi routers — 1,000 Wi-Fi routers configured and deployed

Configured and deployed 1,000 Wi-Fi routers Get in touch →

Configured and deployed 1,000 Wi-Fi routers

Configured and deployed 1,000 Wi-Fi routers, improving network accessibility and performance for clients.

Ran 24/7 support for ~1,000 IPTV/OTT servers

Provided round-the-clock 24/7 infrastructure support for an IPTV/OTT streaming platform, administering ~1,000 servers plus client-owned systems for global customers in China, the US and Germany.

Looking for IT Support & Helpdesk?

Use the linked work to judge relevant experience. Tell us what you need to build; we can discuss the scope, delivery approach and handover.

Get in touch Full portfolio

Scope the work before commissioning it

Describe the device or service, the observed symptoms and the data that must be preserved. We can establish the safest useful diagnostic step.

See what it costs Get in touch →

Talk through your requirements

Tell us what you need from “IT Support & Helpdesk”, including the deadline and the team that will maintain it. We can discuss a practical way forward.

Get in touch

welcome@engineer.company +45 50 10 61 84 Copenhagen, Denmark

Take this page with you

Contact card

Carefully Crafted With Love by D.

CVR 45969703 · Tagensvej 105C, 3. th, 2200 København N

Copyright © 2025 – present · Engineer ApS · All rights reserved.

Printed from https://platform.engineer.company/services/it-support/